

## **PRIVACY NOTICE**

[Introduction](#)

[Context](#)

[Who we are and what we do](#)

[How we obtain your Personal Data](#)

[Why we hold your Personal Data and how we use it](#)

[The legal basis for processing your Personal Data](#)

[Who do we share your Personal Data with](#)

[Where do we store your Personal Data](#)

[International transfers of Personal Data](#)

[How long will we store your Personal Data for](#)

[Your Rights](#)

[Subject Access to Information](#)

[Cookies](#)

[Changes to our Privacy](#)

[NoticeContact](#)

### **1. Introduction**

Sanderson Solutions Group Plc (“Sanderson”) and its group companies (together “the Company”, “we”, “us”, “our”) are committed to protecting and respecting your privacy.

The companies within the Sanderson group to which this policy applies are:

- Fuse Recruitment Limited (registered in the UK under reg. no. 07411618)
- Highams Recruitment Ltd (registered in the UK under reg. no. 04080096)
- iKas International (Asia) Pte Ltd, trading as ‘Sanderson-iKas’ (registered in Singapore under reg. no. 200914065E)
- iKas International (Asia) Limited (registered in Hong Kong under reg. no. 1274985)
- Intelligent Resource Limited (registered in the UK reg. no. 01437998)
- Method Resourcing Solutions Limited (registered in the UK reg. no. 11384930)
- Pigment Consulting Limited (registered in the UK reg. no. 12523087)
- Sanderson Executive Limited (registered in the UK reg. no. 05750282)
- Sanderson Government & Defence Limited (registered in the UK reg. no. 04546820)
- Sanderson Managed Services Limited (registered in the UK reg. no. 03620919)
- Sanderson Projects Limited (registered in the UK reg. no. 06147727)
- Sanderson Recruitment (Ireland) Plc (registered in Ireland under reg. no. 523893)
- Sanderson Recruitment Plc (registered in the UK reg. no. 02919156)
- Sanderson (RPO and MSP Solutions Ireland) Limited (registered in Ireland under reg. no. 601147)
- Sanderson Solutions Group Plc (registered in the UK reg. no. 01617971)
- Sanderson Solutions International (Australia) Pty Ltd, trading as ‘Sanderson-iKas’

(registered in Australia under reg. no. 140 082 533)

- Sanderson Solutions International (Hong Kong) Limited (registered in Hong Kong under reg. no. 1560827)
- Sanderson Solutions International Limited (registered in the UK reg. no. 04480016)

This Privacy Notice applies to the above group companies and sets out the basis on which we will use or process any information which we collect from you or which you provide to use and by which you may be identified (personal data'). You may have a commercial relationship with one or more of the group companies listed above. When you engage with any of the group companies, they will each make decisions about how your personal data will be processed and to that extent will each be the data controller for the personal data (as 'data controller' is defined by the GDPR).

The person responsible for data protection across the group companies is the Chief Operating Officer at Sanderson who may be contacted by email at [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

## **2. Context**

Your privacy is very important to us. We want you to understand how we use your personal data, how we secure your personal data, and your rights in relation to your personal data. Please read this Privacy Notice carefully to understand our views and practices regarding your personal data and how we will treat it. If you have any questions about this Privacy Notice or the use of your information by any group company, please contact us at [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

## **3. Who are we and what we do**

We are a group of recruitment agencies and recruitment businesses, assisting individuals to find temporary or permanent employment with third party companies as defined in the Employment Agencies and Employment Businesses Regulations 2003. We also provide managed recruitment services, Recruitment Process Outsourcing and consultancy services to our clients. We collect the personal data of the following types of people to allow us to undertake our business;

- Prospective and placed candidates for permanent or temporary roles;
- Prospective and live client contacts;
- Supplier contacts to support our services, including agency contacts;
- Employees, consultants, temporary workers.

We collect information about you to carry out our core business and ancillary activities.

## **4. How we obtain your Personal Data**

**A) Information you give us or we may collect from you**

We may collect information about you when you fill in forms on a group company website, for example [www.sandersonplc.com](http://www.sandersonplc.com) or by corresponding with us by phone, e-mail or otherwise. It includes information you provide when you register to use our site, to download information, to enter our database, subscribe to our services, attend our events, participate in discussion boards or other social media functions on our site or enter a competition, promotion or survey.

The information you give us or we collect about you may include:

- information contained in your CV or job application such as your name, address, private and corporate e-mail address and phone number;
- information contained in any documents that you send to any of us for identity verification purposes such as your passport or driving licence;
- financial information, compliance documentation and references verifying your qualifications and experience and your right to work;
- links to your professional profiles available in the public domain e.g. LinkedIn, Twitter, business Facebook or corporate website; and
- information that you provide about yourself when negotiating or entering into a contract with us.

**B) Information we collect about you when you visit our websites**

With regard to each of your visits to our websites, for example, [www.sandersonplc.com](http://www.sandersonplc.com), we will automatically collect the following information:

- information that you provide by filling in forms on any of our websites. This includes information provided to us at the time of registering to use any of our websites (where applicable), subscribing to any of our services (where applicable), personalising any of our websites with your preferences or requesting further services;
- technical information relating to your visits including, but not limited to, traffic data, location data, weblogs, other communication data and the resources that you access;
- information when you respond to a survey and/or when you report a problem with one any of our websites.

**C) Information we obtain from other sources**

This is information that we obtained about you from other sources such as LinkedIn, corporate websites, job boards, online CV libraries, your business card and personal recommendations.

We work closely with other third parties including other group companies, our clients, other employment agencies who may be acting on your behalf, your previous employer or organisation that you worked for, credit reference agencies, organisations who process criminal checks (with your prior consent), state authorities such as driver and vehicle licensing authorities, and any other pre-engagement or pre-employment screening providers specifically required by our clients. We may receive information about you from them for the purposes of our recruitment services, pre-employment or pre-engagement screening

services and other ancillary support services.

## **D) Special Categories of Data**

### **(i) Diversity**

We may ask you for some ethnicity and diversity information to support our own or a client's equal opportunities monitoring, to the extent permissible by the laws which apply in the different territories in which our group companies do business. This could be information about your ethnic background, gender, disability, age, sexual orientation, religion or other similar beliefs, and/or social-economic background. Providing this information is entirely voluntary and will not adversely affect your employment or engagement. It will be used for statistical analysis and equality monitoring only.

In the UK for example, we are required to comply with the Equality Act 2010 and therefore have a legitimate interest in understanding the composition of our workforce. Clients have the same obligations and rely on us as their recruitment partner to support them in meeting those obligations. Similar laws in the other territories in which we operate may require that we collect diversity information from time to time.

If we ask you to provide diversity data which requires your explicit consent to processing, we will always ask for your consent first.

### **(ii) Criminal Convictions**

If a client requests us to obtain a criminal conviction check as part of their pre-employment or pre-engagement screening process, we will contact you first to explain the process and obtain your explicit consent to proceed. Where we are required to collect details of criminal convictions, we will do so in accordance with local legal requirements.

You have the right to withdraw your consent to us using your personal data for these purposes at any time by emailing [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

## **5. Why we hold your Personal Data and how we use it**

Our core service to both candidates and clients is to introduce suitably qualified and experienced candidates to our clients for the purpose of temporary or permanent engagement. Sometimes this may be through a managed recruitment service or recruitment process outsourcing programme. However, we want to support individuals throughout their career and to support business' resourcing needs and strategies and build strong and trustworthy relationships along the way.

If you are a candidate, we may use information held about you:

- to process your application to register with us;
- for matching you with any of our clients and placing you with any of our clients for

- work assignments;
- to process payments for or to you;
- to engage you or your company for temporary assignment(s);
- to carry out credit assessments and identity verification, right to work, criminal record and background reference checks;
- to contact you for future work-finding services;
- to send you information about any of the Company's activities which are pertinent to your assignment;
- to send you marketing information about job opportunities, industry reports and insights, salary guides, events, and other content in accordance with your marketing choices.

In addition, or if you are a client or other third party, we may use information held about you in the following ways:

- to carry out our obligations arising from any contracts entered into between you and us;
- to notify you about changes to any of our services;
- for client service, customer satisfaction, product analysis and market research purposes;
- to ensure that content from our websites is presented in the most effective manner for you and for your computer;
- to provide you with information or services that you expressly request from any of us;
- to meet any of our obligations under any applicable laws or regulations;
- to carry out any obligations or provide you with any other services, functionality or content which you specifically agree to on any of our websites;
- to help us establish, exercise or defend legal claims;
- to send you information about any of the Company's activities which are pertinent to your engagement of our services;
- for direct marketing purposes.

You can unsubscribe from receiving any marketing communications from us at any time through the unsubscribe link in our emails. Alternatively you may change your marketing preferences at any time by contacting us at [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com)

We do not use your personal data to make automated decisions. All our recruitment activities and ancillary services involve human decision making in the process.

## **6. The legal basis for processing your Personal Data**

To the extent that we collect your personal data from the United Kingdom or Europe, and depending on the purpose for which we hold and process your data, we will rely on one or more of the following legal grounds to process your data:

### **(a) Legitimate Interests**

We will rely on legitimate business interests to process your personal data to carry out work-finding services for you, to introduce candidates to our clients for permanent employment,

temporary worker placements or independent professional contracts and to carry out pre-engagement and pre-employment screening services (except where we are required to obtain explicit consent to carry out a check). The exchange of personal data of our candidates and our client contacts is a fundamental, essential part of this process.

Legitimate Interests means the interests of the Company in conducting and managing our recruitment business. For example, we have an interest in ensuring that the information provided in your CV and/or job application is correct and that you have the necessary skills and experience to meet our client's requirements.

Legitimate Interests can also apply to the processing of data that is in your interests. For example, we only wish to put you forward for roles that you want to perform and that you have the right skills to deliver so that you have the best chance of your application succeeding.

Where you have requested information about our services via our websites we also rely on legitimate interest to inform you about similar services and products.

When we process your personal data, we make sure we consider and balance any potential impact on you (both positive and negative), and your rights under data protection laws. We will not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to bylaw).

**(b) Necessary for the performance of a contract**

We will rely on contract if you are appointed to undertake an assignment at a client (whether as a contractor or temporary worker). We will enter into a contract with your limited company (PSC), umbrella company or other third party authorised by you to engage you for that assignment. Your personal data will be processed as necessary throughout the assignment in order to perform the contract. For example, to ensure your timesheets are authorised, that payments are made to you and that you comply with your obligations under the contract.

We will also rely on contract if we are negotiating or have entered into a contract to provide services to you or receive services from you or your organisation.

**(c) Necessary for compliance with a legal obligation**

We will rely on legal obligation if we are legally required to hold information on you to fulfil our legal obligations. For example, if you are a limited company contractor engaged on an assignment HMRC requires that we submit regular reports to them detailing the payments which we make to you and other information as set out in The Income Tax (Pay as You Earn) (Amendment No.2) Regulations 2015.

**(d) Consent**

We will ask for your explicit consent to pass your personal data to a client for consideration for permanent employment or temporary assignment. We will request your consent orally, by email or by an online process. Should we want or need to rely on consent for other processing activities, we will request consent orally, by email or by an online process for the specific activity we require consent for. Your responses will be recorded on our system.

Where consent is the lawful basis for our processing you have the right to withdraw your consent to this particular activity at any time by emailing [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

When we collect your personal data from outside the United Kingdom and Europe, including when we collect your personal data from Hong Kong, Singapore and Australia, we rely on your consent for the use and processing of your personal data in accordance with the terms of this Privacy Notice.

## **7. Who do we share your Personal Data with?**

We may share your personal data with:

- Any of our group companies;
- Clients and/ or their appointed agents in relation to roles you wish to be considered for or assignments you are engaged to perform. We will only ever provide your details to a client / their agent in relation to a potential role if you have consented to us doing so;
- Third parties to enable the completion of pre-engagement screening checks, for example current, past or prospective employers. We will notify you in advance of the pre-engagement checks we will undertake and seek your permission to us carrying them out;
- Managed service suppliers if our clients have a managed service programme;
- If you are engaged as a contractor your personal data may be provided to the relevant tax authorities as required by law;
- If you agree to us sending you documents electronically for signing, your email address and a copy of the relevant document will be sent to you via DocuSign with whom we have appropriate arrangements in place to protect your personal data and comply with data protection laws.

We may disclose your personal data to third parties:

- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce our website terms of use and other agreements, or to protect the rights, property or safety of the Company, our customers, and others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- in the event that any of us sell or buy any business or assets, in which case each of us may disclose your personal data to the prospective seller or buyer of such business or assets;
- in the event that any of us outsource any of our business functions under which we collect or store your information in which case we will ensure that any such service provider adheres to at least the same obligations of security with regard to your information as undertaken by us;
- where any of us use your information to carry out credit assessments we will need to share your information with credit reference agencies to assess your eligibility to register with us as a candidate and to verify your identity;
- each of us may share your information with our associates, UK and overseas law enforcement agencies or regulatory authorities and other relevant bodies for crime prevention purposes.

To the extent that the processing is undertaken by third parties in the United Kingdom or Europe, the lawful bases for the third party processing will include:

- Their own legitimate business interests in processing your personal data, in most cases to fulfil their internal resourcing needs;
- Satisfaction of their contractual obligations to us as data controller;
- For the purpose of a contract in place or in contemplation; and
- To fulfil legal obligations.

## **8. Where do we store your Personal Data?**

We will take all steps reasonably necessary to ensure that your information is treated securely and in accordance with this Privacy Notice.

All information that you provide to us in physical form such as documents will be stored securely at our offices or at a secure storage facility.

All information you provide to us electronically is stored on our secure servers.

If you agree to us sending you documents electronically for signing your email address and a copy of the relevant document will be sent to you via DocuSign with whom we have appropriate arrangements in place to protect your personal data and comply with data protection laws.

Where a group company has given you (or where you have chosen) a password which enables you to access certain parts of our websites, you are responsible for keeping this password confidential. You must not share your password with anyone.

Unfortunately, sending information to us via post, email or the internet is not completely safe and secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your information sent to us by any of these means and any information sent to us in this way is at your own risk.

Once we have received your information, we will each use strict procedures and security features to try to prevent unauthorised access and require our suppliers to do the same.

## **9. International transfer of Personal Data**

We are an international business and as such we may share your personal data with other group companies for the purposes as outlined in this privacy notice. This means that We may transfer your personal data collected from the United Kingdom or Europe to a country with a more relaxed privacy regime and in particular, we transfer personal data for processing to a wholly owned subsidiary in India. We seek always to ensure that your personal data is protected upon transfer and we have in place an intra-group data transfer agreement containing

the European Commission's standard contractual clauses to provide safeguards for your personal data that is transferred outside the United Kingdom and Europe.

## **10. How long will we store your Personal Data for?**

We understand our legal duty to retain accurate data and only retain personal data for as long as we need it for our legitimate business interests and that you are happy for us to do so. Accordingly, we have a data retention policy and run data routines to remove data that we no longer have a legitimate business interest in maintaining.

We segregate your data so that we keep different types of data for different time periods. The criteria we use to determine whether we should retain your personal data includes:

- The nature of the personal data
- Its perceived accuracy
- Our legal obligations
- Whether an interview or placement has been arranged
- Our recruitment expertise and knowledge of the industry by country, sector and job role.

As a general rule, if you are a candidate, your information will be held for as long as you are actively engaging with us in order to receive work finding services.

If you cease to actively engage with us, we will retain your data for as long as it is needed and in accordance with local record keeping requirements. In the UK, this is as follows:

- if you are a candidate seeking a permanent or fixed term engagement we will retain your personal data for a two (2) years after the date we last had meaningful contact with you;
- if you are a candidate seeking a temporary assignment or a contracting role we will retain your personal data for two (2) years after date we last had meaningful contact with you (or, where appropriate the company you are working for or with);
- if you are a contractor or temporary worker and have performed an assignment we will retain details of your assignment for seven (7) years after the end date of your assignment in order to comply with applicable accounting and tax laws and to assist in the event of HMRC raising any queries regarding your tax status.

When we refer to "meaningful contact", we mean, for example, communication between us (either verbal or written), or where you are actively engaging with our online services.

We may archive part or all of your personal data or retain it on our financial systems only, deleting all or part of it from our main Customer Relationship Manager ("CRM") system. We may pseudonymise parts of your data, particularly following a request for suppression or deletion of your data to ensure that we do not re-enter your personal data on to our database, unless requested to do so.

For your information, Pseudonymised Data is created by taking identifying fields within a database and replacing them with artificial identifiers, or pseudonyms.

## 11. Your Rights

Where we process your personal data for marketing purposes, we will do so until you ask us to stop by unsubscribing from our communications or by contacting us via [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com) or at the address below.

Our websites may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal information to these websites.

### You have the right to:

- **Request correction** of personal data that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.

### If we collect personal data from you in the United Kingdom or Europe, you also have the following rights:

- **Request erasure** of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have exercised your right to object to processing (see below).
- **Object to processing** of your personal data including where we are processing your personal data for direct marketing purposes.
- **Request the restrictions** of processing of your personal data. This enables you to ask us to suspend the processing of personal data about you, for example if you want us to establish its accuracy or the reason for processing it.
- **Request the transfer** of your personal data to another party in certain formats, if practicable.
- **Make a complaint** to a supervisory body which in the United Kingdom is the Information Commissioner's Office. The ICO can be contacted at: <https://ico.org.uk/concerns/>

If you want to contact us to exercise any of your rights, you can write to any group company via Sanderson Solutions Group plc, First Floor, Clifton Down House, 54a Whiteladies Road, Clifton, Bristol, BS8 2NH or contact us by email at [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

## 12. Subject Access to information

You have the right to access information held about you. We also encourage you to contact us to ensure your data is accurate and complete.

A subject access request should be sent to [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com).

### 13. Cookies

A cookie is a bite-sized piece of data that is stored on your computer’s hard drive. Almost all websites use them and they do not harm your system. We use them to track your activity on our websites and to distinguish you from other users. This helps us to provide you with a good experience when you browse our websites and also allows us to improve functionality, analyse traffic and for advertising purposes. For more information about how and why we use cookies, see our Cookie Policy on our websites.

For more general information about cookies, including how to disable them, see [aboutcookies.org](http://aboutcookies.org).

### 14. Changes to our Privacy Notice

Any changes we may make to our Privacy Notice in the future will be publicised on this page and may be notified by email.

### 15. Contact

Questions, comments and requests regarding this Privacy Notice are welcomed and should be addressed to [dataprivacy@sandersonplc.com](mailto:dataprivacy@sandersonplc.com)

Version	Date		Author
1.0	April 2018	Document created	Legal/AB
1.1	May 2018	Numbering error rectified, version control added	Legal/AB
1.2	May 2018	CIFAS wording inserted	Legal/AD
1.3	November 2018	List of Group Companies on page 1 updated. Clauses 4(D)(i), 10 and 11 updated.	Legal/AB
1.4	November 2019	New branding. List of Group Companies on page 1 updated. Clause 2 updated to reflect current legal position. Clause 5 updated.	Legal/AB
1.4a	December 2019	Spelling errors rectified	Legal/AB
1.5	May 2020	List of Group Companies on page 1 updated. Clause 2 updated to reflect current legal position.	Legal/AB
1.5a	October 2020	List of Group Companies updated to reflect name change for Sanderson Intelligent Consulting Limited.	Legal/AB
1.6	January 2021	List of Group Companies on page 1 updated. Updated to reflect current legal position following the end of the transition period following the UK’s withdrawal from the EU. Updated clause 7 to explain transfers outside of the UK or the EEA.	Legal/ZR
1.7	March 2024	Document updated to: allow all group companies to utilise one Privacy Notice; include wording to cover marketing activities; introduce new clause 9 (International transfer of Personal Data).	Legal/AB

## **APPENDIX 1 CIFAS FAIR PROCESSING NOTICE:**

### **APPLICABLE TO CANDIDATES FROM THE UNITED KINGDOM ONLY**

#### **General**

1. Some of our clients require us to check your details against the Cifas databases established for the purpose of allowing organisations to record and share data on their fraud cases, other unlawful or dishonest conduct, malpractice, and other seriously improper conduct ("Relevant Conduct") carried out by their candidates and potential candidates. "Candidates" means an individual engaged as an employee, director, trainee, homeworker, consultant, contractor (prospective and placed for permanent or temporary roles), temporary or agency worker, or self-employed individual, whether full or part time or for a fixed-term.
2. The personal data you have provided, we have collected from you, or we have received from third parties will be used to prevent fraud and other relevant conduct and to verify your identity.
3. Details of the personal information that will be processed include: name, address, date of birth, any maiden or previous name, contact details, document references, National Insurance Number, and nationality. Where relevant, other data including employment details will also be processed.
4. We and Cifas may also enable law enforcement agencies to access and use your personal data to detect, investigate, and prevent crime.
5. We process your personal data on the basis that we have a legitimate interest in preventing fraud and other Relevant Conduct, and to verify identity, in order to protect our business and customers and to comply with laws that apply to us. This processing of your personal data is also a requirement of your engagement with us.
6. Cifas will hold your personal data for up to six years if you are considered to pose a fraud or Relevant Conduct risk.

#### **Consequences of Processing**

7. Should our investigations identify fraud or any other Relevant Conduct by you when applying for or during the course of your engagement with us, your new engagement may be refused or your existing engagement may be terminated or other disciplinary action taken (subject to your rights under your existing contract and under employment law generally).
8. A record of any fraudulent or other Relevant Conduct by you will be retained by Cifas and may result in others refusing to employ you. If you have any questions about this, please contact us using the details provided in the main body of our privacy notice.

#### **Data Transfers**

9. Should Cifas decide to transfer your personal data outside of the European Economic Area, they will impose contractual obligations on the recipients of that data to protect your personal data to the standard required in the European Economic Area. They may also require the recipient to subscribe to 'international frameworks' intended to enable secure data sharing.

#### **Your Rights**

10. Your personal data is protected by legal rights, which include your rights to object to our processing of your personal data, request that your personal data is erased or corrected, and request access to your personal data.

**11.** For more information or to exercise your data protection rights, please contact us using the contact details provided in the main body of our Privacy Notice.

**12.** You also have a right to complain to the Information Commissioner's Office which regulates the processing of personal data.